

Information about browsers to help you have the best experience possible when visiting this website portal.

## **Recommended Browsers**

We recommend using one of the following supported browsers:

- Internet Explorer 9.0 or higher
- Firefox 18.0 or higher
- Safari 5.1.7 or higher
- Chrome 25.0 or higher

## **Browser Preferences**

To access the full functionality of our website, cookies and JavaScript must be enabled in your browser preferences. Disabling any of these features or using an older or non-compatible browser may mean that you won't be able to take full advantage of this website.

For best performance, use only a single browser window to access this website and proceed without more than a 30-minute delay between clicks.

## Plug-ins

Some pages may require the Adobe® Reader® and Flash® Player plug-in. They're available as free downloads.

## **Common Browser Related Issues**

- Can't view the site properly or having an unexpected browser issue? See a list of possible browser related issues below.
- Cookies. Ensure cookies are enabled on your browser to ensure an optimum experience.
- Outdated and Unsupported Browsers. Using an older or non-compatible browser could mean that you won't be able to take full advantage of this website.
- Pop-Up Blockers. If you have a pop-up blocker installed, some functionality may be blocked on our site.
- Session / Time Outs. For security purposes, sessions expire due to inactivity or if you leave this website. Session time outs for most of this website is currently 30 minutes. In most instances, you'll just start over the task that you'd like to perform when returning to this site.
- Firewalls. Please be aware that your home or office firewall or network settings could impact the ability to enable cookies.